

**roubleshooting - eXplore 320 - 340**

Condition	Cause
<b>The needle thread breaks.</b>	<ol style="list-style-type: none"> <li>1. The needle thread is not threaded properly.</li> <li>2. The needle thread tension is too tight.</li> <li>3. The needle is bent or blunt.</li> <li>4. The needle is incorrectly inserted.</li> <li>5. The needle thread and the bobbin thread are not drawn to the rear and set properly under the presser foot when starting sewing.</li> <li>6. The fabric is not drawn to the rear when sewing is finished.</li> <li>7. The thread is too heavy or too fine for the needle.</li> </ol>
<b>The bobbin thread breaks.</b>	<ol style="list-style-type: none"> <li>1. The bobbin thread is not threaded properly in the bobbin holder.</li> <li>2. Lint has collected in the bobbin holder.</li> <li>3. The bobbin is damaged and does not turn smoothly.</li> <li>4. The thread is wound loosely on the bobbin.</li> </ol>
<b>The needle breaks.</b>	<ol style="list-style-type: none"> <li>1. Needle is incorrectly inserted.</li> <li>2. The needle is bent or blunt.</li> <li>3. The needle clamp screw is loose.</li> <li>4. A proper foot is not used.</li> <li>5. The fabric is not drawn to the rear when sewing is finished.</li> <li>6. The needle is too fine for the fabric being sewn.</li> </ol>
<b>The needle thread loops.</b>	<ol style="list-style-type: none"> <li>1. The needle thread tension is too loose.</li> <li>2. The needle size is not suitable for the thread.</li> </ol>
<b>Skipped stitches</b>	<ol style="list-style-type: none"> <li>1. The needle is incorrectly inserted.</li> <li>2. The needle is bent or blunt.</li> <li>3. The needle and/or thread are not suitable for the fabric being sewn.</li> <li>4. A blue tip needle is not used for sewing stretch, very fine fabrics and synthetics.</li> <li>5. The needle thread is not threaded properly.</li> <li>6. A poor quality needle is used.</li> </ol>
<b>Seam puckering</b>	<ol style="list-style-type: none"> <li>1. The needle thread tension is too tight.</li> <li>2. The needle thread is not threaded properly.</li> <li>3. The needle is too heavy for the fabric being sewn.</li> <li>4. The stitch length is too long for the fabric.</li> </ol> <p>* Use a stabilizer for very fine fabrics.</p>
<b>The cloth is not fed smoothly.</b>	<ol style="list-style-type: none"> <li>1. The feed dog is packed with lint.</li> <li>2. The stitches are too fine.</li> <li>3. The feed dog was not raised after being lowered.</li> <li>4. The foot pressure is not adjusted properly.</li> </ol>
<b>The machine does not work.</b>	<ol style="list-style-type: none"> <li>1. The machine is not plugged in.</li> <li>2. Thread is caught in the hook race.</li> <li>3. The handwheel is pulled for bobbin winding.</li> </ol>
<b>Patterns are distorted.</b>	<ol style="list-style-type: none"> <li>1. The stretch stitch is not balanced.</li> </ol>
<b>The buttonhole is not sewn well.</b>	<ol style="list-style-type: none"> <li>1. The stitch density is not suitable for the fabric being sewn.</li> <li>2. Interfacing is not being used with stretch fabrics.</li> </ol>
<b>Noisy operation</b>	<ol style="list-style-type: none"> <li>1. The feed dog is packed with lint.</li> <li>2. Lint has collected in the bobbin holder.</li> </ol>
<b>Layer slippage</b>	<ol style="list-style-type: none"> <li>1. The foot pressure is not adjusted properly.</li> </ol>

Replace the bobbin  
Re-wind the bobbin.

Use proper foot.

Replace the needle

Make stitch shorter

Make stitch longer